



( PROCESS )

Code: K ((IPD))FL ۹/۰

Title: Follow up the international patient from discharge until complete recovery

Process Scope: IPD Department

Date of compilation: ۱۴/۰۲/۲۰۲۴

Date of next revision: ۱۴/۰۲/۲۰۲۵

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The Admission of the International Patient in the IPD

Interviewing with the international patient about close medical centers to his/her address in the country of origin (as a designated medical center) for FOLLOW UP of patients after discharge

Expert of IPD

Informing the IPD physician about a designated medical center in the country of origin

Expert of IPD

Contacting with a designated medical center regarding the introduction of a physician and concluding a memorandum of cooperation for the execution of the FOLLOW UP program of the process of treating the patient in the country of origin

Physician of IPD

Executing the treatment process of the international patient and issuance of his/her discharge order

Treating physician

Informing the international patient about how to follow the treatment process and his recovery in the country of origin

Expert of IPD

Returning to his/her country after hospital treatment

International Patient

Contacting with the international patient to check his/her condition after discharge

Physician of IPD

Has the patient recovered completely? (check for no complications after discharge)

No

Obtaining a history from the patient

Physician of IPD

Yes

Providing the patient with the necessary training

Physician of IPD

No

Does the patient need medical and pharmaceutical services?

Yes

Contacting with the international patient to guide him/her to refer to a designated medical center for receiving the desired service

Physician of IPD

Coordinating with a designated medical center to admit the patient and provide him/her with the required medical and pharmaceutical services

Physician of IPD

Contacting with the doctor of a designated medical center in the country of origin (the party to the hospital contract) to provide the doctor with the history of the patient

Physician of IPD

Attending in a designated medical center and receiving the desired services

International Patient

Follow-up to continue the treatment process of the patient in a designated medical center

Physician of IPD

Has the patient recovered completely?

No

Yes

Providing the patient with the necessary guidance on how to continue treatment by the IPD



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